



# Veterans' Services Commission

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March 8, 2022

TO: Miami County Veterans/Widows/Dependents


SUBJ: Office Re-Opening Procedures

1. The mask and social distancing requirements were rescinded back in June 2021 by the Board of County Commissioners. We supported their position but recognized the virus was and still is a concern and that we serve a population of our society very vulnerable to serious medical issues if they are exposed. Therefore, we are requiring the following procedures for an office appointment.

- a. Walk-in only for simple, general questions or to make an appointment. However it would still be more efficient if you would call 937-440-8126 or email [MCVets@MCVets.org](mailto:MCVets@MCVets.org). If your situation requires more than a simple phone call or email, we can then schedule you for an appointment.
- b. When you come in for an appointment, we will offer you two options. You can elect to be assisted face to face which will require you to wear a mask or you can elect to be served from our remote station within the waiting area. Either choice you elect, both options require you to sanitize your hands, we want to make sure there will be no transmission from one person to another. We sanitize the remote station area between appointments.
- c. Honor, that is an important thing and, in this matter, it is a concern for others. So, we are asking you respect our honor system by not coming in for an appointment if you have a temperature or showing any signs of cold, flu, COVID. Please do your part in protecting your fellow comrades who requires our service.

2. We appreciate your understanding and will make sure we provide you the best and safest service we can. If you have questions or comments please reach out to our Executive Director, Selena Loyd at [sloyd@mcevets.org](mailto:sloyd@mcevets.org) and she will forward your email to us.

Serving You,

  
Ryan S. Carsey, AmVets  
2022 President MCVSC