



## AMR / AMI PROJECT PHASE 2

Miami County Sanitary Engineering

February 2020

Dear Customer,

Miami County Sanitary Engineering (MCSE), in efforts to continually improve its infrastructure, is upgrading their current metering system with a new Advanced Metering Infrastructure (AMI) System. This project will allow meters to be read with Automatic Meter Reading (AMR) and eliminate monthly manual readers. This will significantly reduce meter reading cost and will provide all parties with better customer service and usage data.

The project will include meter upgrades in some homes and the addition of a Meter Interface Unit (MIU) for all customers in the Phase 2 Project Area. The MIU will be used to transmit a radio signal with current meter reads to a gateway base station. This unit will reduce the need to manually read the meters and has the ability to aid in finding high water usages.

The meters and MIU's will be installed by Miami County Sanitary Engineering (MCSE) staff. MCSE will be easily identified with MCSE uniforms, badges and marked vehicles. Miami County Sanitary Engineering will also be scheduling appointments for inside meter change outs. The MIU's will go on the current remote pad that is located on the outside of your home or in a meter pit. Those units will not require an appointment.

Most of the work will be done Monday - Friday 8:00 a.m. to 4:00 p.m. Saturday appointments may be available upon request.

Water interruption for meter change out is expected to take less than thirty (30) minutes.

**Miami County Sanitary Engineering staff will contact you by home visit, phone, email, and/or door hanger to schedule an appointment for meter change outs that require access inside your home.**

**Those customers who do not need a new meter will not be contacted, but you may see Miami County Sanitary Engineering staff working out in your neighborhood.**

For additional information please contact the Miami County Sanitary Engineering Department at 937-440-5653 or visit [www.miamicountyohio.gov/AMR\\_AMI](http://www.miamicountyohio.gov/AMR_AMI).

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