



AMR / AMI PROJECT PHASE 1

Miami County Sanitary Engineering

September 2019

URGENT SECOND NOTICE

Dear Customer,

Re: 1st Notice Sent August 2019 and Noted in the Two Previous Billing Cycles

Miami County Sanitary Engineering (MCSE), in efforts to continually improve its infrastructure, has contracted with Everett J. Prescott, Inc. to upgrade the current metering system with a new Advanced Metering Infrastructure (AMI) System. This project will allow meters to be read with Automatic Meter Reading (AMR) and eliminate monthly manual readers. This will significantly reduce meter reading cost and will provide all parties with better customer service and usage data.

The project will include a meter upgrade in your home and the addition of Meter Interface Unit (MIU) for all customers in the Phase One (1) Project Area.

The meters and MIU's will be installed by contractors working for Everett J. Prescott, Inc. The contractor, **Advanced Utility Services, LLC (AUS)** will be easily identified with company badges and marked vehicles. In the coming weeks, AUS will be scheduling appointments for inside meter change outs. The MIU's will go on the current remote pad that is located on the outside of your home.

Most of the work will be done Monday - Friday 7:30 am to 7:00 pm and Saturday's 8:00 am to 3:00 pm.

Advanced Utility Services, LLC (AUS) will contact you by home visit, phone, email, and/or door hanger to schedule an appointment for meter change outs that require access inside your home. The calls will come from the AUS Call Center number at 561-909-7540. To schedule an appointment to have your meter changed out, please contact the AUS Call Center at 1-888-815-8516.

Miami County Sanitary Engineering is providing this service with no cost to you. However, failure to contact AUS during the project timeline may result in fees for Miami County Sanitary Engineering to complete installation.

For additional information please contact the Miami County Sanitary Engineering Department at 937-440-5653 or visit www.miamicountyohio.gov/AMR_AMI.

Miami County Sanitary Engineering Department
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937-440-5653